

ITTI builds a critical application to manage multi-million dollar client contract for ADSB

Abu Dhabi Ship Building

The Company

Abu Dhabi Ship Building specializes in the construction, repair and refit of Naval, Military and Commercial vessels at their ship yard located in Abu Dhabi. New build and refit projects are carried out to internationally recognized standards in Steel, Aluminum Alloy and High Tech composite materials.

ADSB, centrally positioned within the Arabian Gulf region, is rapidly consolidating its position as the leading ship builder and support contractor for all Gulf Cooperation Council (GCC) Naval, Military and Commercial operators.

Business Issues

ADSB used custom built Microsoft Excel sheets for recording contracts information and also tracking the contracts at various stages of its life cycle. This system had limitations like person dependency, limited information sharing and data concurrency. The chances of ADSB missing out on the commitment to their customers, expirations of contract documents were very high.

CASE STUDY



e-business

Customer Quote

“ The project is really successful and I am extremely pleased that we got a first class package which fit our requirements. I congratulate ITTI for a job well done, your patience, understanding and the willingness to work closely with us to get a tool, we needed.

”

Eric Liokis
Director, Contracts
Administration
Abu Dhabi Ship Building



About ITTI

ITTI is a leading IT consulting and software services company with a proven track record of delivering innovative, flexible and high quality business solutions and services. ITTI's in-depth knowledge of industry and business, coupled with its skill and understanding of leading software suites ensures its services and solutions deliver real business benefits. As a CMMI Level 5 company, ITTI prides itself on the quality of its services which have led to strong customer relationships spanning several geographies.

We have significant domain expertise in the CPG, FMCG, Automotive, Process & Manufacturing industry verticals by virtue of servicing industry leaders like Unilever, Lafarge, Visteon, ITT Corporation, Cypress Semiconductors, Ford, GE, Johnson Controls, Fosters, Acer, Delonghi, Conzerv to name a few.

ITTI PVT LTD.
1/5 Santosh Complex, Armugum Circle,
Basavanagudi,
Bangalore – 560004. India.
Tel: 91 80 41102525.

E mail: bd@itti.com

Project snapshot

Company	Abu Dhabi Ship Building
Product	
Platform/Technology	.Net (ASP.Net, C#), Microsoft SQL Server 2005
Solution/ Service	ConTrack – Contract Management System
Number of sites	1
Delivery Model	Onsite – Requirement Gathering, Prototyping, User Training & Implementation Offshore – System Design, Development, Testing & UAT
Countries implemented/supported	Abhudhabi
Project duration	5 months

Solution



The ITTI team worked closely with the business users at ADSB to help define the business requirements. The team also studied their existing limitations of the system and proposed a solution.

The Salient features of the new solution, ConTrack were the following

- ▶ Dashboards to give instant status of various open contracts
- ▶ Alerts & Notifications to the various stakeholders based on business rules
- ▶ Extensive Contracts Database
- ▶ Warranty Management



OPTIMIZING CUSTOMER VALUE
An ISO: 2000 & CMMI Level 5 Company