

ITTI successfully completes a swift BPCS implementation at pharmaceutical company using proprietary methodology

Pharmaceutical Company

The Company

Global Pharmatech Private Limited (GPPL) manufactures sterile injections of sizes varying from 0.5ml. to 450ml. under contract for various leading pharmaceutical companies. GPPL is based in Hosur, Tamil Nadu in India, home of its head office and manufacturing plant, and employs around 500 people. Its customers, leading marketers in India and abroad, operate under business models that range from manufacture under Loan Licence to outright sale of formulations developed by GPPL. The company handles around 30 products at any one time, involving more than 250 raw materials and packing items.

CASE STUDY



BPCS

Customer Quote

“ ITTI has delivered a solution that addresses the specific needs of the pharmaceutical industry.

”

Balaraman, Chief Operating Officer, GPPL

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Business Issues

Pharmaceutical manufacturer, Global Pharmatech Private Limited is replacing its core business applications with a single, integrated solution, SSA ERPLX, as the company gears for growth through its export business. The SSA Global solution, uniquely designed to handle the highly demanding pharmaceutical environment where compliance, traceability and cost management are mandatory concerns, provides a full view of the company's supply network activities online, supporting increased productivity, fast and reliable product delivery, and intelligent decision making.

Project snapshot

Company	Global Pharmatech Private Limited
Product	SSA ERP _{LX}
Platform/Technology	IBM iSeries
Solution/ Service	SSA ERP
Number of sites	1
Delivery Model	Onsite
Countries implemented/supported	India
Project duration	6 Calendar Months

Solution

There were several mandatory features for GPPL's new system:

- ▶ The ability to reduce costs, both initial and ongoing operating costs.
- ▶ Access to accurate, real time information that would give the management greater control over the business.
- ▶ In-built processes to enable regulatory compliance and lot traceability
- ▶ Ease of integration for existing and future systems
- ▶ Increased productivity
- ▶ Faster cycle times
- ▶ Quick implementation time
- ▶ Reduced ongoing maintenance costs; and a
- ▶ Fast Return on Investment



About ITTI

ITTI is a leading IT consulting and software services company with a proven track record of delivering innovative, flexible and high quality business solutions and services. ITTI's in-depth knowledge of industry and business, coupled with its skill and understanding of leading software suites ensures its services and solutions deliver real business benefits. As a CMMI Level 5 company, ITTI prides itself on the quality of its services which have led to strong customer relationships spanning several geographies.

We have significant domain expertise in the CPG, FMCG, Automotive, Process & Manufacturing industry verticals by virtue of servicing industry leaders like Unilever, Lafarge, Visteon, ITT Corporation, Cypress Semiconductors, Ford, GE, Johnson Controls, Fosters, Acer, Delonghi, Conzerv to name a few.

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Salient features of the solution

- ▶ Integrated Electronic Signature (eSignature) & Audit Records provide tools needed to comply with Article 21 CFR part 11
- ▶ Standard validation test scripts allow for shortened validation cycles and reduced costs.
- ▶ Fully integrated Quality Management System (QMS) allows for management, capture and tracking of quality information throughout the manufacturing & supply chain processing.



OPTIMIZING CUSTOMER VALUE
An ISO: 2000 & CMMI Level 5 Company